

# Sprint® Mobile Broadband Activation Instructions

To connect to the Sprint Mobile Broadband Network, you must follow these instructions to activate your embedded Sprint Mobile Broadband device with a data plan from Sprint.

1. Call the FlipStart® Activation Center at 866-370-3123 to talk with a FlipStart activation representative. You will need the following information to activate your Sprint Mobile Broadband device:

- ▶ Name
- ▶ Address
- ▶ E-mail address
- ▶ Phone and fax number
- ▶ Driver's license number, state in which it was issued, and expiration date
- ▶ Social Security number
- ▶ ESN number located underneath the battery of your FlipStart (WAN MAC number)
- ▶ Your Sprint rate plan selection (see [www.flipstart.com](http://www.flipstart.com) for rate plan details)
- ▶ Sprint account number (if you are an existing Sprint customer)

**Note:** Credit approval by Sprint will be required to complete the activation process.

2. After you have contacted the FlipStart Activation Center, please complete the Sprint Service Agreement (included in the FlipStart product box) and fax it to the FlipStart Activation Center at 678-325-3838. You may also scan the signed Sprint Service Agreement and e-mail it to [FlipStart@managewireless.com](mailto:FlipStart@managewireless.com). Your Sprint Mobile Broadband device cannot be activated until your completed agreement has been received by the FlipStart Activation Center. Once the agreement has been received, a FlipStart representative will send activation codes to your e-mail address. If you do not have an e-mail address, a FlipStart representative will call you with the activation codes.
3. After you receive the activation codes, launch the Sprint Mobile Broadband software by double-clicking the icon on the desktop. Then, enter the activation codes when prompted.

**Note:** To learn how to enable the Sprint Mobile Broadband device on your FlipStart and connect to the Sprint network, see the instructions on the opposite side of this sheet or the "Getting Online" section of the *Getting Started* manual included in the FlipStart product box.

The Sprint Mobile Broadband Network reaches over 200 million people. Coverage not available everywhere. See [sprint.com/coverage](http://sprint.com/coverage) for maps. 1- or 2- year term agreement applies, depending on the selected data plan. Activation fees and early termination fees apply. A deposit may be required. Offers not available in all markets or retail locations.





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## Connecting to the Sprint® Mobile Broadband Network

**Important:** Before you can connect to the Sprint Mobile Broadband Network for Internet access using your FlipStart's built-in mobile broadband device, you must first have purchased a Sprint Mobile Broadband data plan and activated the Sprint Mobile Broadband device by following the instructions on the other side of this document.

Once you have purchased a plan and activated the mobile broadband device, follow these instructions to connect to the network:

1. Enable the mobile broadband device on your FlipStart.
  - a. Double-click the Control Center icon in the system tray.
  - b. Click **Turn Network Devices On/Off**.
  - c. Click **Cellular Network On** in the **Wi-Fi/Cellular Devices** section, and then click **OK**.

**Note:** In Control Center, if you see the message **Airplane Mode is in effect**, turn the wireless radios on by pressing  + .

2. Double-click the Sprint Mobile Broadband icon on the desktop.
3. After the software has loaded, click the **Go** button to connect to the Sprint network.

If you have problems connecting, visit [www.flipstart.com/support](http://www.flipstart.com/support) for troubleshooting information.

